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Before You Begin

Read this section before you install POP/400.

System Requirements and Notes

- Your operating system level must be at IBM i 7.4 or above.
- Confirm that you do not already have a copy of the RJSPOP3 library on your IBM i by issuing the command **WRKLIB RJSPOP3**. If the command returns no results, continue with the install.

WARNING:

If the **WRKLIB** command does return results then POP/400 has been installed on your system in the past. Ask your system administrator whether to upgrade or clear the library and reinstall.

• Make sure that FTP is running on the IBM i LPAR where you are installing POP/400 and that your account has the required system credentials.

NOTE:

If your account does not have the required system credentials, use QSECOFR or another account with *ALLOBJ special authority.

- On the FTP server, make sure that NAMEFMT is set to **1**, not 0. (on most servers NAMEFMT is set to 1)
- If you are using FTP exit programs, create an exception or temporarily disable them during this installation.
- Make sure that your POP/400 license matches the IBM i serial, model, and LPAR numbers. If you do not have a license or do not know if your license matches contact Fortra Technical Support.

Installing POP/400

Follow these instructions to install POP/400.

- 1. On a Windows system on the same network as the IBM i, download the POP/400 zipped save file installer from the <u>Fortra Support Portal</u>.
- 2. Unzip the save file installer to C:\.
- 3. Log in to the IBM i LPAR you are installing POP/400 on.

- 4. Run the CRTSAVF FILE(QGPL/RJSPOP3) command to create a temporary file on the IBM i to upload RJSPOP3LIB to.
- 5. Open a DOS command line.
 - On older versions of Windows, click **Start > Run**, type **cmd**, and click **OK**.
 - On newer versions of Windows, click Start, type cmd, and press Enter.
 A Windows Console window opens.
- 6. Issue the following commands:

ftp 1.1.1.1

(where 1.1.1.1 is the IP address of the IBM i LPAR you are installing POP/400 on)

Enter the **user name** and **password** of an IBM i account with the necessary authorities.

NOTE:

If you cannot log in, most likely either your account has a security restriction on the IBM i or you are using FTP exit programs. In both cases, contact your system administrator to rectify.

binary

quote site namefmt 1

send C:\RJSPOP3.LIB /QSYS.LIB/QGPL.LIB/RJSPOP3.FILE

quit (to exit FTP and close the Windows Console window)

- 7. Restore RJSPOP3 from the uploaded file to its own library:
 - a. Log in to the iSeries.
 - b. On a command line, run the following command:

RSTLIB SAVLIB(RJSPOP3) DEV(*SAVF) SAVF(QGPL/RJSPOP3)

Upgrading POP/400

Before You Upgrade

Review the Install section **Before You Begin on page 3** before proceeding.

Backup the Existing Library

Use one of these options to create a back up of the existing POP/400 library.

Option 1

Run the following command on an iSeries command line as a security officer. This works well, assuming there are not a lot of object locks on the RJSPOP3 library.

RNMOBJ OBJ(QSYS/RJSPOP3) OBJTYPE(*LIB) NEWOBJ(RJSPOPBAK)

Option 2

Run the following command on an iSeries command line as a security officer. This works well, even if there are locks on the RJSPOP3 library; these locks will be forcefully removed when the library is cleared.

CPYLIB FROMLIB(RJSPOP3) TOLIB(RJSPOPBAK)

Run the Installer

This process is the same as described in the section **Installing POP/400 on page 3**.

Copy Settings and Data

Run the following commands on an iSeries command line:

ADDLIBLE RJSPOP3

CPYF FROMFILE(RJSPOPBAK/POPHDR) TOFILE(RJSPOP3/POPHDR) FROMMBR (*ALL) TOMBR(*FROMMBR) MBROPT(*REPLACE) CRTFILE(*NO) FMTOPT(*MAP)

CPYF FROMFILE(RJSPOPBAK/POPHDR2) TOFILE(RJSPOP3/POPHDR2) FROMMBR (*ALL) TOMBR(*FROMMBR) MBROPT(*REPLACE) CRTFILE(*NO) FMTOPT(*MAP)

CPYF FROMFILE(RJSPOPBAK/POPMSG) TOFILE(RJSPOP3/POPMSG) FROMMBR (*ALL) TOMBR(*FROMMBR) MBROPT(*REPLACE) CRTFILE(*NO) FMTOPT(*MAP)

NOTE:

You may only have POPMSG if you're using the POPGET command as this file gets automatically created by POPGET if it does not exist. You may simply continue if this file does not exist.

CPYF FROMFILE(RJSPOPBAK/POPMSG2) TOFILE(RJSPOP3/POPMSG2) FROMMBR (*ALL) TOMBR(*FROMMBR) MBROPT(*REPLACE) CRTFILE(*NO) FMTOPT(*MAP)

NOTE:

You may only have POPMSG2 if you're using the POPRECVJ command as this file gets automatically created by POPRECVJ if it does not exist. You may simply continue if this file does not exist.

WRKOBJPDM LIB(RJSPOPBAK) OBJTYPE(*DTAARA)

NOTE:

Place option 3 (Copy) next to each data area name, except for the data area named VERSION. Press enter to copy the data areas. Enter RJSPOP3 as the destination library.

RMVLIBLE RJSPOP3

After You are Done

Congratulations! POP/400 is now installed. Read the following for additional information and your next steps.

Licensing

Follow the steps below to Apply, Verify, Request a Demo, and Transfer Document Management IBM i product licenses.

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Applying a License

1. On the IBM i command line, type **CALL QCMD** and press **Enter**.

This will give you a longer command line on which to paste the licensing info described below.

2. Copy the **PRDSEC** command in the licensing email received from Fortra. See the sample licensing email below with the command to copy in red:

-----sample email-----sample email-----

INSTRUCTIONS - Copy and paste the access code to a 5250 command line and press Enter to apply the code. On the IBM i command line type CALL QCMD and press Enter to show a multi-line command line.

Product Name: POP/400 (you will copy this command)

RJSPOP3/PRDSEC DTAARA(RJSPOP3) DTALIB(RJSPOP3) SECURITY ('1710A0E000003D0D200DE0D0810110A0110001901080100000')

(notice RJSPOP3 is the name of the library that corresponds to the product you are licensing)

Email: <u>support.docmgmt@fortra.com</u> Tel: (952) 933-0609

3. On the IBM i command line, paste the command copied from the email and press **Enter**. The product is now licensed on the IBM i.

Verifying an Existing License

 On the IBM i command line, type RJSPOP3/PRDINFO and press Enter to view your OS/400 level, model, serial and LPAR numbers. They will display at the bottom of your screen, in the format:

OS/400 Level: _____ Model: _____ Serial#: _____ LPAR: ____.

(copy these values into an email.

- 2. On the IBM i command line, type **DSPDTAARA RJSPOP3/LIBRARYNAME** and press **Enter** to display your current license. (*copy this value to the email along with the information from step 1*)
- 3. Send the email to the Fortra license team at <u>keys@fortra.com</u> with the above information. Be sure to include your name and the name of your company.

Requesting a Demo/Disaster Recovery/Temporary License

You can request temporary licenses for demo and disaster recovery purposes, or by arrangement.

Your active maintenance provides 60-days for temporary access codes per year for testing and disaster recovery purposes.

Please send your IBM i Serial/Model/LPAR information to <u>keys@fortra.com</u> and the number of days required (30, 60 or other increment).

To verify the Serial/Model/LPAR information you may run the **PRDINFO** command on any of the installed Document Management libraries, Example WINSPOOL/PRDINFO.

If you need any technical assistance, please contact Fortra Support at support.docmgmt@fortra.com or 952-933-0609.

Find the serial, model and LPAR numbers for the system you want to license.

1. If you have already installed **POP/400**, use the *Verifying an Existing License*, Step 1 instructions above.

Otherwise:

- 2. Issue the command DSPSYSVAL and press F4 to prompt. You will see the following:
 - The System Value parameter **QMODEL** = the model number.
 - The System Value Parameter **QSRLNBR** = the serial number.
 - The System Value Parameter **QPRCFEAT** = the processor code.

Transferring Licenses

Document Management IBM i products are based on your system Serial/Model/LPAR information. If any of the three criteria change, new licensing would be required.

Hardware Change Request Form: https://www.fortra.com/support/license-change-request

To verify your new system Serial/Model/LPAR information you can run the **PRDINFO** command with any of the installed libraries, Example RJSIMAGE/PRDINFO.

If you need any technical assistance, please contact Fortra Support at support.docmgmt@fortra.com or +1 952-933-0609.

Getting Started

- To go to the main menu, run the following commands: ADDLIBLE RJSPOP3 GO RJSPOP3
- For more information, see the product user guide available on the Fortra Support Portal.